

Walter A. Shewhart – părintele controlului calității



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Abstract

The author presents the main contributions of Walter A. Shewhart, considered as the „father of modern quality“ to the development of this field. The first control chart, elaborated by Shewhart – who launched statistical process control – is analysed. Finally, some of the contributions of Western Electric Company to the field of quality are presented.

Keywords: *Quality, Walter Shewhart, Quality-control, Control chart, Statistical Process Control, Western Electric Company, Research.*

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