

# FROM ISO 9001 2000 TO THE ISO\TS 16949 VERSION 2002 – A MAJOR CHANGE OF MANAGEMENT CULTURE

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## **Abstract**

*ISO/TS 16949:2002 is the new quality standard for the automotive suppliers. Almost all the Auto Manufacturers are requiring registration to ISO/TS 16949:2002 . The standard ensure a global quality system approach in the supply chain for supplier/subcontractor development It is crucial for Romanian automotive parts suppliers to adopt ISO/TS 16949-quality standard and comprehend the importance & future implications of ISO/TS 16949 especially now when the suppliers are global in nature and those who are not certified can be easily eliminated from the market. The paper present: the main aspects and goals of the standard; the new approaches in management culture necessary to implement the standard; the differences with ISO9001:2000; The challenges for auto suppliers, the effective way to implement the standard into a company and the relationship among QMS with the company Business Plan, Objectives; the ways to identify and to describe the main company processes, especially Costumer Oriented Processes; the importance of motivation and the participation of the employees to all the phases of the standard implementation; the role of an external consultant in the design, setting up and implementation of the standard.*