

MODELUL UNIVERSITAR AL UNUI SISTEM DE MANAGEMENT AL CALITĂȚII BAZAT PE PROCES

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Abstract:

The quality of the academic educational system could be defined as being the sum of all characteristics of the educational processes (the building blocks of these processes are all the available resources and the environment factors), which grants the ability to satisfy certain current or future necessities regarding the knowledge, performance, skills of some persons, companies or society.

The quality of the academic educational system represent its compliance, as a process or system, with multiple necessities, objectives. Assuring the quality of superior teaching system has become a priority at the institutional level and governmental level.